Fall 2026



Northboro Oil News

A Newsletter from Northboro Oil Co., Inc.

508-393-6200 | NorthboroOil.com

PRESIDENT'S LETTER

We Can Help You Tackle Volatile Fuel Oil Prices

For the past few months, heating oil prices have been going up and down like a roller coaster, and there's no telling where they're headed. But **Northboro Oil customers have a "secret weapon" to help manage price volatility: our full service.**

Our company's full-service features can help you save energy, money and stress, and you can read about many of them in this issue of *Northboro Oil News*:



- Our **heating system tune-ups**, which could shave 10 percent off your annual energy bills (see article on page 2)
- Our **comprehensive heating service contract**, which includes a 20% discount on parts and labor for many of your system's major components
- **Automatic delivery of Heating Oil Plus™**, which uses a multipurpose additive to keep your system clean, enhance burner performance, and simplify maintenance (get the details on page 2)
- **Installation of the latest high-efficiency heating equipment**, which can lower your energy bills by up to 40 percent
- **Around-the-clock emergency service**, so you won't have to wait for days for your comfort to be restored
- Our valuable **TANK-GUARD®** oil tank protection program
- Convenient **budget and price protection** plans
- Helpful energy **conservation advice**
- Our easy-to-use **"My Account"** online portal (read more on page 2)

In this issue, you'll also discover **why you should clear the path to your fill pipe … what to do if your A/C didn't perform as expected this past summer … how to restore heat in your home before calling us** … and more!

No matter where fuel prices may go this, or any, heating season, rest assured that at Northboro Oil, we are doing everything we can to get the most for your hard-earned money and ensure your complete comfort and peace of mind.

Sincerely,

Paul Maney



Meet Procrastination Pete:

A Tune-up Tale

Once upon a time there lived a Northboro Oil customer named Procrastination Pete.

Pete bought Christmas presents on December 24th. He filed his income taxes on the due date at 11:59 PM. And he waited until all his clothes were dirty before doing the laundry.

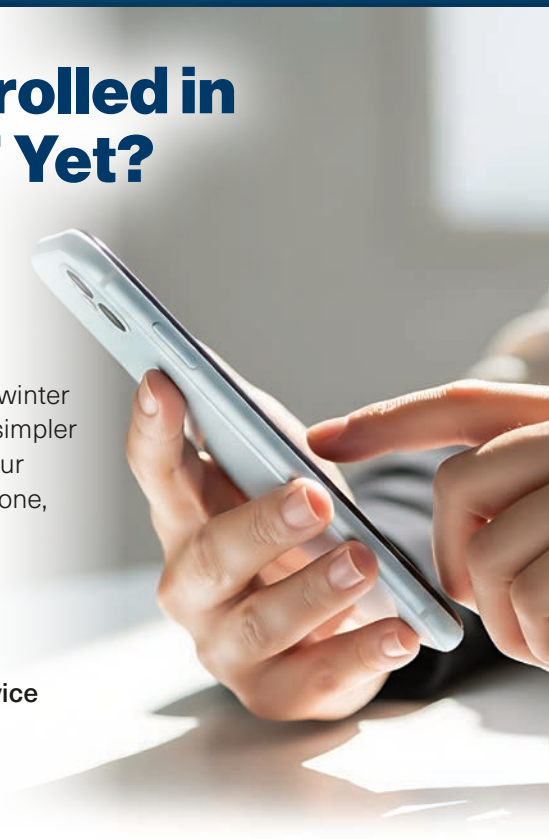
But when Procrastination Pete heard there was still time to schedule his fall tune-up before Northboro Oil got busy with emergency service calls and repairs, he was filled with joy. He called Northboro Oil right away, and a highly trained technician visited his home, checked his system's moving parts, cleaned it out 'til it was spic and span, and got it ready for the winter.

Pete was pleased because getting his tune-up ensured that his heating system would perform optimally and help lower his energy bills by up to 10 percent. Plus, he wouldn't risk losing heat during a freezing cold winter night.



The moral of the story: **Call (508) 393-6200 ASAP for your tune-up, and you'll live happily ever after!**

Have You Enrolled in "My Account" Yet?



Our "My Account" online payment portal is just what you need this busy time of year when the kids have soccer or football games, you're planning Thanksgiving and holiday get-togethers, and buying winter clothes. "My Account" makes life simpler to manage! Simply log on using your desktop, laptop, tablet, or smartphone, and you'll be able to:

- **Pay your Northboro Oil bills**
- **Look up account history**
- **Order fuel delivery**
- **Request non-emergency service**
- **Manage your account information ... and more!**

Get started today!
Visit northborooil.com/my-account.php.
If you have any questions, give us a call at 508-393-6200, and we'll answer any questions (even technical ones!) you may have.

Automatic Delivery — *Not* the Best Way to Get Your Steps In!

Have you told yourself, "I need to get off the couch and get my steps in"?

Getting some exercise is always a good idea — except when you have on-demand (also called "will-call") fuel delivery! Although constantly making that trip to check the level of heating oil in your tank gets your body moving, it can hardly be considered pleasurable.

That's why you should **take advantage of Northboro Oil's automatic delivery service.** There's no trudging down the stairs or through a snowy backyard to check your tank, and no calling for deliveries when your tank runs low — because **we will deliver your heating oil to your home when you need it!**

We'll check your home's past usage to set a custom delivery schedule and then adjust it over the course of the heating season in response to the severity of the weather, which we track using a degree-day system. In other words, **you never have to worry about running out of fuel again!**

Call Northboro Oil today, at (508) 393-6200, to sign up for automatic delivery. We'll take all the steps needed to simplify your life!





If You Lose Heat, Don't Panic!

Uh, oh! Your home has no heat! But, before you make a "no heat" emergency call to Northboro Oil, here are some easy steps you can take on your own:

1. **Check your heating system and make sure that:**
   - There's fuel in your tank (if you are on automatic delivery, this should not be a concern)
   - The circuit breaker hasn't blown
   - The emergency switch is on (there may be two)
   - The boiler water gauge level isn't low. If it is low, refill slowly.
   - The batteries in your thermostat are working

2. **Set the thermostat at least 10 degrees above room temperature and wait a few minutes.**

Did the heat go on and stay on? Great – you're all done! If your heating system still hasn't started up, or it shut down again right away, try this:

3. **Press the "Reset" button (a prominent red button on the primary control box attached directly to the burner unit). Press it ONE TIME ONLY.**

If your boiler or furnace STILL isn't up and running, or if it emits an odor or strange sound, call us at (508) 393-6200. Remember, Northboro Oil provides 24/7/365 service in case of a no-heat emergency.

How Well Did Your AC Perform This Past Summer?



If your current central air conditioning system produced unusual noises, failed to keep you consistently cool, or cycled on and off, call Northboro Oil!

We'll perform a thorough central AC system evaluation and either repair your system or install a new one, if needed, so your AC will operate at its very best!

Modern technologically-advanced central air conditioners are more energy-efficient, quieter, more compact, and more durable than those of the past.

So, if your central air conditioner's performance was a bummer this past summer, please call our home comfort professionals at (508) 393-6200.



This Fall, Clear the Path to Your Fill Pipe

Please clear a path to your oil fill pipe of leaves and debris so that our delivery drivers will be able to deliver your fuel quickly, easily and safely.

In addition, **clear away any clutter inside your home** to allow our service technicians easy access to your comfort equipment should they need to perform maintenance, repairs, or installations; and **clear paths to outdoor units if needed.**

Last, but not least, **please keep your oil fill pipe area clear of snow and ice this winter.**

How May We Help You?

At Northboro Oil, we're always happy to provide you with any information that you need. Please fill out this form and return it to us. One of our representatives will be in contact with you as soon as possible.

Yes, I'd like to ...

- ❑ Find out about the "My Account" online portal
- ❑ Enroll in a service contract
- ❑ Sign up for automatic delivery
- ❑ Upgrade to new, high-efficiency heating and/or cooling equipment
- ❑ Save energy and money with a tune-up
- ❑ Learn about the TANK-GUARD® program

How else may we help you?

Name: _____

Address: _____

Phone: _____

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"My Cute Pet" Photo Contest

Email us a photo of your adorable dog or cat dressed up in an adorable outfit (maybe even for the holiday season)! Email your photo (one per entrant, please) to info@northborooil.com and put "Northboro Oil Fall 2026 Contest" in the subject line. Don't forget to include your pet's name! We'll pick 3 winners who will each receive a $50 credit. The winning photos will appear in the Spring 2027 issue of this newsletter. Good luck!

Happy Holidays from Our Family To Yours!

With the holiday season quickly approaching we want to wish you and your family a happy, healthy holiday season and a joyous and successful New Year. Thank you for being a valued customer in 2026. We look forward to serving you in 2027 and beyond.